



HLS Solutions Ltd Update Notes

Version 1.0.3.20584

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Specialists in software,
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for the holiday letting industry
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Summary

Below you will find brief information on the changes that have been introduced for the latest version of the software 1.0.3.20584.

These changes have been introduced as part of a two stage release to implement major changes to the way the bookings process is carried out. The system will now be calculating the % of the booking cost that is due, and will also provide you with the option to charge a booking fee direct to the owner for each booking taken.

Also introduced in this version is the addition of four further property management dates, and the ability to assign unlimited letters and SMS messages to the automated system events.

System Settings

Additional four management dates available on the property tab

Management			
Date 1	PAT Test	Date 7	Septic Tank Emptying
Date 2	Periodic Electrical Inspection	Date 8	Chimney Sweep
Date 3	Boiler Service (oil)	Date 9	
Date 4	Carpet Cleaning	Date 10	
Date 5	Boiler Service (Gas)	Date 11	
Date 6	Septic Pump Service	Date 12	

Additional section on the booking information tab that allows a % deposit to be specified and invoiced for on holiday booking.

Code	Name	Rate (%)	Amount
system	system	0.00	1.00

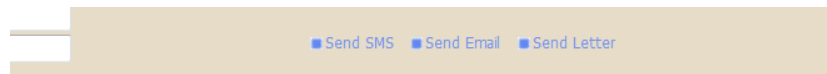
% Deposit: 30.00
Deposit Due: 8 Days after holiday booked
Balance Due: 70 Days Before holiday commences

System events now allow for unlimited letters and SMS to be specified for each system event

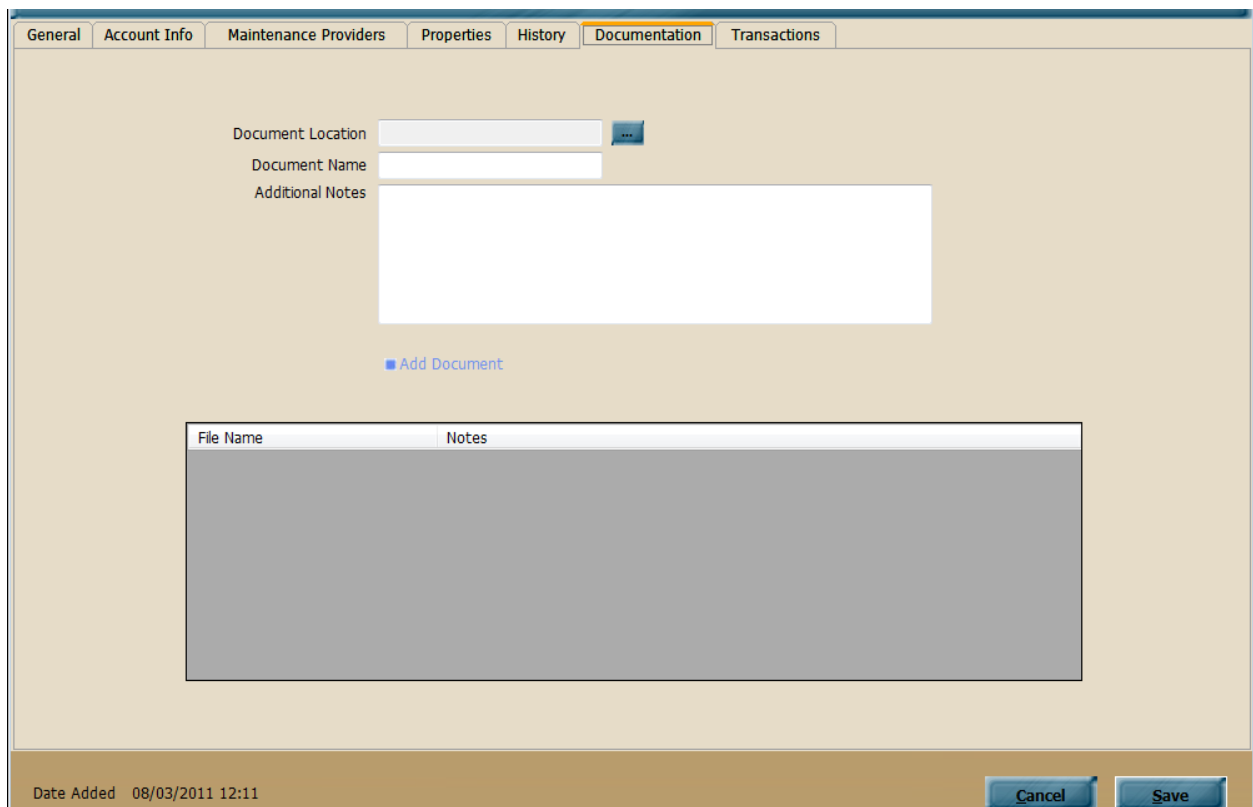
System event: [dropdown]
Generate letter: AC Enquiry Response, Online Deposit Received
Generate SMS:
Add reminder:
Assign to: [dropdown]
Priority: [dropdown]

Owner Screen:

- You now have the ability to send SMS, Email and Letter direct from the owner information screen



- History Tab displaying further information about system events
- Documentation tab – Now have additional notes box to store notes against any documentation

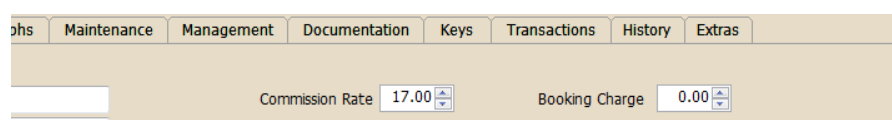
A screenshot of a software application window. The window has a title bar and several tabs: "General", "Account Info", "Maintenance Providers", "Properties", "History", "Documentation" (which is selected and highlighted in orange), and "Transactions". The main content area is light beige and contains the following elements:

- Form fields: "Document Location" (with a file selection icon), "Document Name", and "Additional Notes" (a large text area).
- A blue button labeled "Add Document" below the form fields.
- A table below the button with two columns: "File Name" and "Notes". The table is currently empty.
- At the bottom left, it says "Date Added 08/03/2011 12:11".
- At the bottom right, there are two buttons: "Cancel" and "Save".

- Transactions Tab showing all transactions that relate to this owner

Property Screen:

- Additional Booking charge field on general property screen

A screenshot of a software application window showing a tabbed interface. The tabs are: "Properties", "Maintenance", "Management", "Documentation", "Keys", "Transactions", "History", and "Extras". The "Management" tab is selected. Below the tabs, there are two input fields:

- "Commission Rate" with a value of "17.00" and a spinner control.
- "Booking Charge" with a value of "0.00" and a spinner control.

- Additional four date fields on Management screen

Date Settings			
PAT Test	19/04/2011	Boiler Service (Gas)	19/04/2011
Periodic Electrical Inspection	19/04/2011	Septic Pump Service	19/04/2011
Boiler Service (oil)	19/04/2011	Septic Tank Emptying	19/04/2011
Carpet Cleaning	19/04/2011	Chimney Sweep	19/04/2011

Date Added 08/03/2011 12:18

View Booking Schedule Add H.Maker Close Save

- Notes field available for any documentation
- Notes field available for the keys section
- Additional information stored in History

Holidaymaker:

- You now have the ability to send SMS, Email and Letter from holidaymaker information screen
- History Tab displaying further information about system events
- Documentation tab – Now have additional notes box to store notes against any documentation

Maintenance Company:

- You now have the ability to send SMS, Email and Letter from Maintenance Company information screen
- History Tab displaying further information about system events
- Documentation tab – Now have additional notes box to store notes against any documentation
- Transactions Tab showing all transactions that relate to this Maintenance Company